

Sigmax privacy statement, cookie statement and disclaimer

Your privacy is important. That is why Sigmax is clear and transparent about the way we collect and use your personal data. This document contains our privacy statement, cookie statement, and disclaimer. These apply to the websites of Sigmax and all products and services related to these statements or incorporated herein by reference.

In this document, the collective term Sigmax refers to Sigmax ICT Specialisten B.V., Sigmax Law Enforcement B.V., Sigmax Field Mobility B.V., Sigmax Mobile Solutions B.V., and SequriX B.V.

Information on the Sigmax website

On its website, Sigmax informs you about its own products and services. No rights may be derived from this information. The information on the website is compiled with care, but Sigmax cannot guarantee the correctness, timeliness, accuracy, validity, and completeness of the information displayed and referred to on the website. Nor can Sigmax guarantee error-free or uninterrupted functioning of the website. Sigmax may change or supplement information on the website at any time, without prior notice.

Third-party information, products and services

Information provided by third parties, references or hyperlinks to other websites that are not the property of Sigmax are included for your information only. Although Sigmax is very selective with respect to the information of third parties on its website and the websites referred to, it cannot guarantee the content and functioning thereof. Nor can Sigmax guarantee the quality of the products and services offered on these websites. Sigmax does not provide any guarantee and accepts no liability for the content of these websites. Sigmax accepts no liability for any damage resulting from access to or use of these websites, or for the access to or use of information, products or services of third parties. The hyperlinks and references are offered to you for information and convenience purposes only.

Which personal data does Sigmax process?

Sigmax may process personal data because you use the services of Sigmax, and/or because you have provided these to Sigmax yourself, for example by completing a form through our website, subscribing to the newsletter, or by expressing your interest in Sigmax or having contact with Sigmax in any other way. Sigmax may process the following personal data:

• Your first and last name



- Your address details
- Your telephone number
- Your company name
- Your email address

Why does Sigmax process your personal data?

Sigmax processes your personal data in order to contact you in the future, for the performance of any agreement between you and Sigmax, for any other services provided by Sigmax, and for its internal business operations. This may be because you request it and therefore give your consent, but also to be able to contact you in writing (e.g. by email) if we have not been able to contact you by telephone. Furthermore, we may contact you, for example, via a newsletter (from which you can also unsubscribe) or to invite you to trade fairs or events. In addition, Sigmax may use your data to contact you in connection with the agreement concluded between you and Sigmax. Sigmax will not use your data for any other purpose. Sigmax is committed to the protection of your personal data. Therefore, your personal data will always be treated in accordance with applicable laws and regulations regarding personal data protection.

What happens if I do not want my data to be processed?

If you do not want Sigmax to process your personal data, you can let us know. We will then delete your data and no longer collect any data about you. This will have no further consequences for your use of our website, and the information on the website will still be accessible. However, Sigmax will no longer be able to contact you via the newsletter, for example, after you have had your e-mail address deleted.

How long does Sigmax keep your data?

Sigmax will never store your personal data for a longer period than is necessary for the realisation of the above purposes. If no agreement is concluded between you and Sigmax, Sigmax will not store your data for more than one (1) year. If you register for an event, Sigmax will not store your data for more than two (2) years.

Sharing with third parties

Sigmax will not provide your personal data to third parties, unless this is necessary for the performance of the agreement with you, or in order to comply with a legal obligation. In addition, Sigmax may provide your information to third parties if it has obtained your permission to do so.



Analysing website traffic

Sigmax records general visitor's data through its website, such as the time at which you visited our website. Data automatically sent by your browser is also stored. Sigmax uses this data to analyse visit and click behaviour on its website. Sigmax may subsequently use this data to improve the functioning of its website. Wherever possible, these data will be anonymised, and obviously they will not be provided to third parties.

Cookies

Sigmax uses so-called "cookies" on its website. These are small data files that are automatically stored on your computer's hard drive. This information is sent back to the website administrator each time you visit the website and makes it easier for you to access and navigate the website, so that your visit to the website is faster and more efficient.

Functional cookies

Functional cookies are necessary for the use of the website you are visiting, for example, to recognise that you are the same user who visited the previous page on the site, or to remember your preferences. Sigmax uses functional cookies to remember your login name and/or other settings and to link a browser to temporary variables on the server. Sigmax also uses so-called session cookies and session storage on its websites. Session cookies are functional cookies, intended to make the website work properly. These cookies contain a different, temporary number each time you visit the website. The session cookies are automatically deleted once you close your web browser.

JavaScript

We check whether your device, such as your computer, laptop or smartphone, supports JavaScript. JavaScript allows you, among other things, to see drop-down menus on the website. If your device does not support JavaScript, the website may not be displayed correctly.

Social media buttons

The website uses buttons for social media, such as Twitter. These buttons allow you to share or recommend information from the website with or to others. Third parties use the social media buttons to place cookies. These cookies can optimise your ease of use but they may also track your surfing behaviour. You can adjust the settings for placing cookies in your browser. You can adjust your settings so that you no longer receive any cookies during your next visit to the website or that you are notified when a new cookie is sent to your computer, tablet or telephone. You can also use your browser to delete cookies. If you choose to disable cookies, you may no longer be able to use all features of the website. Please refer to your browser instructions or the "help" function of your browser to learn more about the settings and deletion of cookies.

Analytical cookies

Analytical cookies are used to continuously improve the website. This allows visitor statistics to be kept up to date. This concerns information about, for example, the number of visitors to the website, which pages visitors



view, where they come from and what they click on, which browser and screen resolution they use. This information will not be traced back to an individual visitor.

Google Analytics

We use Google Analytics to analyse the number of visitors to our website and which pages they view. Google Analytics places cookies for this purpose. Google analyses the data collected by the cookie and makes the results available to Sigmax. Based on these analyses, Sigmax knows how its website is used and whether the advertisements and campaigns of Sigmax are effective. Sigmax may make changes to its website and/or service. For more information about the analysis by Google, please refer to the <u>Google privacy policy</u>. Sigmax has not given Google permission to use Analytics information obtained from Sigmax for other Google services.

Session storage

Session storage is a form of temporary storage of data, just like session cookies. We only use session storage to store information about the structure of the website in your browser. Session storage ensures that you can easily click or swipe through the list of topics on the website. This does not involve processing of your personal data.

Other cookies

Sigmax also uses the Wordpress plug-in for language functionalities on its websites. This means that a language menu has been added to the website, allowing users to easily choose a language. Google Tag Manager is also used. This allows Sigmax to add tags to its websites. A tag refers to every piece of code from, for example, Google Analytics, Google AdWords, but also LinkedIn.

No longer want to receive cookies?

You can adjust your settings so that you no longer receive any cookies during your next visit to the website or that you are notified when a new cookie is sent to your computer, tablet or telephone. You can also use your browser to delete cookies. If you choose to disable cookies, you may no longer be able to use all the features of the website. Please refer to your browser instructions or the "help" function of your browser to learn more about the settings and deletion of cookies.

Access, modify or delete your data

Would you like to access, modify or have the personal data we process deleted? If so, please send a request for access, modification or deletion of your personal data to info@sigmax.nl. You may also withdraw your previous consent to processing of personal data at any time. Sigmax will respond to your request as soon as possible, but no later than within four weeks.



Security of your data

Sigmax is committed to the protection of your data. For this reason, Sigmax implements appropriate technical and organisational measures to prevent misuse, loss, unauthorised access, undesirable disclosure, and unauthorised alteration or destruction of the data. The Sigmax website uses a reliable SSL Certificate to ensure that your personal data does not fall into the wrong hands. If you still have the impression that your data is not secure, or if there are indications of misuse, please contact Sigmax. You can also contact Sigmax if you would like more information about the security of the Sigmax website.

Do you have a complaint about the processing operations?

First of all, Sigmax would like to apologise for the fact that you are not satisfied with the processing of your personal data by Sigmax. Sigmax welcomes your complaint so that it can offer a solution. If this solution is not satisfactory to you, you will also have the option of lodging a complaint with the Dutch Data Protection Authority. The entire website and this document shall be governed by the laws of the Netherlands. The Court of Overijssel is competent to hear disputes.

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